

# INVESTMENT GUARANTEE FUND POLICY

Version 1 – April 2024



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1. INTRODUCTION

This is the Investment Guarantee Fund Policy (hereafter referred to as the "IGF") of Axon

Securities S.A. (hereinafter referred to as "Axon" and/or the "Company" and/or "we"), a

company incorporated in Greece with registration number 000708201000, authorized and

regulated by the Hellenic Capital Market Commission (hereafter referred to as "HCMC") as a

Greek Investment Services Firm with license number 32/315/26.10.2004 to offer certain

investment and ancillary services subject to the provisions of the Law of 4514/2018 "Markets

in financial instruments and other provisions".

The Company's registered address is at 48 Stadiou Street, 105 64 Athens, Greece.

NAGA.eu is the Company's domain/website, which is owned by Naga Technology GmbH,

however, is independently and exclusively operated by Axon Securities S.A.

NAGA is a trade name and trademark under the NAGA Group AG, a German based FinTech

company publicly listed on the Frankfurt Stock Exchange. Exclusive rights for the use of the

said trade name and trademark, in the territory of Greece, are exclusively granted to Axon

Securities S.A.

The Company is a member of the Investment Guarantee Fund (hereinafter, the "IGF").

Depending on the Client Categorization, the Client may be entitled to compensation from the

IGF for Investment Services in the event that the Company is unable to meet its obligations.

The information included herein is disclosed with the objective to provide basic information

regarding the IGF. The recipient of this document is encouraged to seek more information or

consult the IGF's website, <a href="https://www.syneggiitiko.gr/en/">https://www.syneggiitiko.gr/en/</a>, in order to obtain additional

information.

2. OBJECTIVE

The purpose of the "Investment Guarantee Fund" is to compensate clients of Investment

Services Firms and is governed by law 4941/2022 "Reform of the institutional framework for

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the operation of the Hellenic Financial Stability Fund and the Investment Services Guarantee

Fund, modernization of the Public Debt Management Agency and other urgent provisions. It

operates under the provisions".

The Investment Guarantee Fund shall cover clients' claims arising out of transactions within

or outside regulated markets relating to the covered principal and ancillary services provided

by the Company and authorised by the Hellenic Capital Market Commission.

In the event of Company's failure confirmed by decision of the Hellenic Capital Market

Commission and subsequent special clearing obligation process upon a court decision on

bankruptcy:

a) to give back the capital payable to the Company's clients; or

b) the capital owned by the Company's clients, and which is held by the Company on

the clients' behalf; or

c) to return any financial instruments owned by the client and which are held or

managed by the Company on the clients' behalf.

The Investment Guarantee Fund shall also cover clients' compensation arising out of the

provision of investment services for financial instruments within the framework of cross-

border Investment Services Firm activity by means of passporting as well.

The objective of the IGF is to secure any claims of covered clients against members of the

IGF, and the main essence of the IGF is to compensate covered clients for any claims arising

from the malfunction by a member of the IGF (i.e. the company) to fulfil its obligations despite

whether that obligation arises from legislation, the client agreement or from wrongdoing on

the part of the member of the IGF (i.e. the company).

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### 3. AMOUNT OF COMPENSATION

In the unlikely event that the company is bankrupt and/or is unable to return financial instruments or funds owed to a covered client, the Investment Guarantee Fund covers losses up to Thirty Thousand Euros (€30,000) per client, irrespective of the number of accounts held, currency and place of offering the investment service.

The total payable compensation to each covered Client of the Company may not exceed 90 % (ninety per cent) of the cumulative covered claims of the covered client, or the amount of Thirty Thousand Euros (€30,000), whichever is lowest, irrespective of the number of accounts held, currency and place of offering the investment service.

In the case whereby beneficiaries of a joint account of the Company are in their majority covered Clients:

- a) the maximum amount payable to all co-beneficiaries of the account comes up to the amount Thirty Thousand Euros (€30,000);
- b) the compensation is fixed on the whole for all co-beneficiaries of the joint account and is divided amongst them, in the way determined in the agreement between the co-beneficiaries and the Company;
- c) otherwise, in the absence of such agreement, it is divided equally amongst them.

## 4. COVERED SERVICES

The Investment Guarantee Fund shall cover the below investment services:

- reception and transmission of orders on behalf of the clients for transactions in financial instruments;
- execution of orders on behalf of clients, namely, concluding agreements to buy or sell one or more financial instruments on behalf of clients;
- dealing on own account, namely, dealing on Investment Services Undertaking's own equity in one or more financial instruments for transactions in such instruments;
- portfolio management of client portfolios at the Investment Services Undertaking's discretion, following client orders in one or more financial instruments;
- underwriting of financial instruments or placing of financial instruments on or without a firm commitment basis and,
- placing of financial instrument without a firm commitment basis

and the ancillary service of:



 safekeeping and administration of financial instruments on behalf of clients, including custodianship and related services, such as cash/collateral management.

Any other type of investment not falling within the above-covered investment services, shall not be covered by the Investment Guarantee Fund.

### 5. COVERED CLIENTS

The IGF covers Retail Clients of the Company. It does not cover Professional Clients and Eligible Counterparties.

### 6. NON-COVERED CLIENTS

The IGF shall pay no compensation to individuals against whom criminal proceedings under the provisions of the Prevention and Suppression of the Legalisation of Proceeds of Crime and Terrorist Financing Law 4557/2018, as amended or replaced, are pending.

The IGF does not compensate the following investor categories:

- a) The following categories of institutional and professional investors:
  - i. Investment Firms.
  - ii. Legal entities associated with the Company and, in general, belonging to the same group of companies.
  - iii. Banks.
  - iv. Cooperative credit institutions.
  - v. Insurance companies.
  - vi. Collective investment organizations in transferable securities and their management companies.
- vii. Social insurance institutions and funds.
- viii. Investors characterized by the Company as professionals, upon their request.
  - b) States and supranational organizations.
  - c) Central, federal, confederate, regional and local administrative authorities.
  - d) Enterprises associated with the Company.
  - e) Managerial and administrative staff of the Company.
  - f) Shareholders of the Company whose participation directly or indirectly in the capital of the Company amounts to at least 5% of its share capital, or its partners who are

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- personally liable for the obligations of the Company, as well as persons responsible for the carrying out of the financial audit of the Company as provided by the Law, such as qualified auditors.
- g) Investors having in enterprises connected with the Company and, in general, of the group of companies, to which the Company belongs, positions or duties corresponding to the ones listed in sub-paragraphs (e) and (f) of this paragraph.
- h) Second-degree relatives and spouses of the persons listed in sub-paragraphs (e), (f) and (g) of this paragraph as well as third parties acting for the account of these persons.
- i) Apart from investors convicted of a criminal offence pursuant to the Prevention and Suppression of the Legalisation of Proceeds of Crime and Terrorist Financing Law of 2018, as amended or replaced, investors-Clients of the Company responsible for facts pertaining to the Company that have caused its financial difficulties or have contributed to the worsening of its financial situation or which have profited from these facts.
- j) Investors in the form of a company which, due to its size, is not allowed to draw a summary balance sheet in accordance with the Companies Law or a corresponding law of a Member State of the European Union.

In the cases of sub-paragraphs (e), (f), (g) and (g) above, the IGF suspends the payment of compensation informing the interested parties accordingly, until it reaches a final decision as to whether such cases apply.

### 7. COMPENSATION PAYMENT PROCESS

The IGF compensates the covered Clients for claims arising from the covered services provided by the Company, when failure by the Company to fulfil its obligations has been ascertained.

The following constitutes failure by the Company to fulfil its obligations:

- a) Either to return Client fund to its covered Clients which are held by the Company indirectly in the framework of the provision by the Company to the said Clients of covered services, and which the latter requested the Company to return, in exercise of their relevant right; or
- b) To return to the covered Clients financial instruments which belong to them and which the Company manages.

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The IGF initiates the compensation payment process in one of the following situations:

a) HCMC has determined by resolution that that the Company is unable to meet such

of its duties as arise from its Clients' claims in connection with the investment services

it has provided, as long as such inability is directly related to its financial circumstances

with respect to which no realistic prospect of improvement in the near future seems

foreseeable, and has issued its decision on the commencement of the compensation

payment procedure by the IGF as well as has published the said decision in the Official

Gazette of the Republic of Greece as well as on its website on the Internet.

HCMC can issue such decision when at least one of the following preconditions is fulfilled:

i. The Company submits to the IGF or to HCMC a written statement declaring its failure

to fulfil its obligations towards its Clients; or

ii. The Company files an application for liquidation in accordance with the provisions of

the Companies Law of Greece; or

iii. HCMC has revoked or suspended the Company's authorization to provide investment

services and ascertains that the Company is not expected to be in a position to fulfil

its obligations toward its Clients in the near future, for reasons which do not concern

a temporary lack of liquidity which can be dealt with immediately.

b) A judicial authority has on reasonable grounds directly related to the financial

circumstances of the Company, issued a ruling which has the effect of suspending the

investors' ability to lodge claims against it.

Upon issuance of a decision to initiate the compensation payment process by a Court or by

HCMC, the IGF publishes, in at least three (3) newspapers of national coverage, an invitation

to the covered Clients to make their claims against the Company. The invitation outlines the

procedure for submission of the relevant compensation applications, including the deadline

for submission and the content of such applications.

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The compensation applications of covered Clients with which they make their claims against

the Company are submitted to the IGF in writing and must include:

i. The name of the claimant-Client:

ii. The address, telephone and fax numbers as well as any email address of the claimant

Client;

iii. The Client code that the claimant-Client had with the Company;

iv. The particulars of the covered services agreement between the IGF and the claimant

Client;

v. The type and amount of the alleged claims of the claimant-Client;

vi. The exposition of the particulars from which the alleged claims of the claimant-Client

and their amount are delivered;

vii. Any other information the IGF might or will request.

Upon submission of the compensation applications, the Administrative Committee of the IGF

has control especially if:

i. The claimant-Client falls within the category of covered Clients;

ii. The application was timely submitted;

iii. The claimant-Client is not convicted of a criminal offence pursuant to the Prevention

and Suppression of the Legalisation of Proceeds of Crime and Terrorist Financing Law

of 2018, as amended or replaced;

iv. The conditions for the valid submission of compensation applications are fulfilled.

The Administrative Committee rejects the compensation application in case the claimant

Client does not fulfil the conditions referred to in the abovementioned paragraph above, or

if at the Administrative Committee's discretion, at least one of the following reasons exists:

i. The claimant-Client used fraudulent means in order to secure the payment of

compensation by the IGF, especially if it knowingly submitted false evidence;

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ii. The damage suffered by the claimant substantially derived from concurrent negligence or offence on its behalf in relation to the damage it suffered and to its

underlying cause.

Upon completion of the valuation, the IGF:

i. Issues minutes listing the Clients of the Company which are compensation

beneficiaries along with the amount of money each one of them is entitled to receive,

and, communicates it to HCMC and the Company; and

ii. Communicates to each affected Client its finding.

For more information on non-covered cases, please consult with the IGF

(https://www.syneggiitiko.gr/en/).

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